



NaviNet

Where healthcare comes together.

NaviNet Solutions for Providers

NaviNet gives healthcare providers access to real-time administrative, financial, clinical and patient information from our nation's leading health plans and our partners through a single, secure Web portal. Easy to use and only requiring a PC and an Internet connection to get started, NaviNet is an irreplaceable, cost-effective asset to thousands of physician practices and hospitals across the country.

NaviNet was built on a precise and fundamental understanding of how provider offices work and the complex processes they support. NaviNet streamlines workflows and helps strengthen a provider office's bottom line. Using NaviNet, providers can spend less time on the phone and on paperwork, and focus more on patient service and other strategic projects.

NaviNet's core-needs suite of solutions for providers is absolutely free with complementary add-on solutions available at a low cost. NaviNet's solutions for providers include:

- **NaviNet Insurer Connect:** An online connection to health plans nationwide. Paperwork and phone calls between the provider office and health plans are replaced with secure, real-time transactions.
 - Benefits Administration
 - Claim Management
 - Authorization & Care Management
 - Policy & Schedules
 - Provider & Facility Network Lookup
- **NaviNet Payment Management:** Enables providers to connect and collect. NaviNet Payment Management offers greater control over practice revenue by enabling providers to determine patient financial responsibility and collect funds securely at the point of care.
 - Medicare Eligibility
 - Extended Eligibility
 - Payment Manager
 - Merchant Services
 - Remittance Reconciliation
 - Patient Responsibility Estimator
- **NaviNet Patient Care Connect:** Supports provider collaboration with patients, health plans, colleagues and other healthcare partners to enhance the delivery of quality care.
 - Clinical Information Exchange
 - Personal Health Record Exchange
 - Patient Health Snapshot
 - Care Alerts
- **NaviNet Office Efficiency:** Streamlines workflows and interactions across providers' networks of healthcare partners. NaviNet provides the tools to more effectively control the provider organization and daily routines.
 - Staff Account Administration
 - Code Lookups
 - Secure Messaging
- **NaviNet Support:** Gives assistance when and how providers need it.
 - Account Self Service
 - Help & Education