



NaviNet

Where healthcare comes together.

NaviNet Corporate Overview

The healthcare industry is straining under inefficiency, confusion and rising costs and it has never been more important for the industry's key stakeholders – healthcare providers, health plans, technology providers and government entities – to come together and openly collaborate to create a system that is cost-effective and singularly focused on quality of care.

As America's largest real-time healthcare communications network, NaviNet provides the framework for supporting the evolution of the nation's healthcare system. NaviNet was founded on the belief that America's healthcare industry can be made more inclusive, transparent and cost-effective by connecting key stakeholders in real time. In a time when access to healthcare is a critical issue, NaviNet fosters collaboration and helps government, health plans and providers improve quality of care and reduce costs. NaviNet's advanced solutions, services and expertise streamline all participants' business processes and drive industry-leading innovation.

NaviNet Approach

At NaviNet, we believe that powerful communication is at the heart of high-quality, cost-effective healthcare. The NaviNet healthcare communications network streamlines interaction among health industry participants. Utilizing NaviNet's secure multi-payer Web portal, over 800,000 providers have access to real-time administrative, financial, clinical and patient information from our nation's leading health plans and partners. The result is a seamless and unified healthcare experience for all: increased patient satisfaction, improved workflow efficiency and significantly lowered administrative costs.

NaviNet is America's largest real-time healthcare communications network because our solutions have worked and successfully proven themselves every day for the last 10 years. Add our experience and expertise, and you have the nation's healthcare communications network of choice.

NaviNet for Health Plans

Imagine being part of a family of leading health plans whose provider networks can access patient information through a single, secure Web portal in real time. NaviNet's solutions leverage health plans' current systems and workflows to provide a robust healthcare communications solution that decreases administrative costs, improves provider relations and patient care, enhances product quality and provides real, tangible return on investment regardless of the limits of IT budgets.

NaviNet provides this all via a secure provider-facing Web portal that not only maintains a plan's brand presence but has consistently been proven to improve provider service and satisfaction levels. All our solutions and services are developed and deployed rapidly and are backed up by NaviNet's team of industry experts that has more than two decades of experience managing complex legacy applications.

With more providers joining every day, NaviNet is America's largest real-time healthcare communications network. At NaviNet, we specialize in delivering the solutions and knowledge plans need, so they can support providers with the tools and knowledge they need. With 10 years of experience and currently connecting over 800,000 providers, NaviNet understands what it takes to drive optimal healthcare performance. The result? The premium-quality healthcare members expect.

NaviNet for Providers

In America's challenging healthcare environment, providers are faced with a near-impossible task: providing quality care despite rapidly increasing costs and regulations. NaviNet's real-time healthcare communications network links providers to our nation's leading health plans and industry service providers while enabling them to lower administrative costs and liability, increase revenue and collections, and improve patient service.

NaviNet is designed with providers, for providers, and is an irreplaceable, cost-effective asset to thousands of physician practices and hospitals across the country. NaviNet's basic suite of provider solutions is free, easy to use and requires only a PC and an Internet connection to get immediate access to America's largest real-time healthcare communications network. Providers can review real-time information, such as eligibility, benefits, claims status and clinical alerts from multiple health plans through a single, secure Web portal.

NaviNet works because we have a precise and fundamental understanding of how provider offices work and the complex processes they support. NaviNet has consistently proved that it strengthens a provider office's bottom line by saving time, money and resources. Just as importantly, NaviNet helps providers improve patient care, and patient and office staff satisfaction.

NaviNet for Partners

NaviNet is a ubiquitous and powerful vehicle for partners to deliver their products and services to thousands of healthcare providers nationwide.

As America's largest real-time healthcare communications network with more than 800,000 providers that access our solutions on a daily basis, NaviNet is in the unique position of being a premier and reliable real-time healthcare-information Web portal that providers rely on. We know that improvements and growth in the healthcare industry will rely on valued strategic partnerships, and we are always open to complementary tools, services and partnerships that allow us to serve our providers with solutions that support more efficient care. NaviNet provides the framework for all partner proprietary solutions, in addition to our standard user administration, security, navigation and office workflow tools.